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Division of Environmental Health

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FOR IMMEDIATE RELEASE

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PUBLIC HEALTH ADVISORY: RALM WATER IS SAFE FOR CONSUMPTION

The Division of Environmental Health (DEH) is officially lifting the water recall and operational suspension for Palau Ralm Company.

Following the temporary suspension on August 12, 2026 [MHHS Bottle Water Safety Advisory, the facility took all necessary corrective actions to address the issues. The DEH officially verifies that all environmental health sanitary standards and water treatment systems have been fully corrected and complied with.

Furthermore, the Environmental Quality Protection Board (EQPB) Laboratory confirms that two (2) separate water tests collected on different days have returned NEGATIVE for bacteriological contamination.

WHAT YOU NEED TO KNOW:

- For the Public: It is now safe to resume purchasing and drinking Ralm Bottled Water, Palm Spring Bottled Water, and using their service water vending machines,
- For Businesses: All supermarkets, retail stores, hotels, and restaurants are fully cleared to resume buying, displaying, and selling these products.

THANK YOU

We extend our sincere gratitude to the management of Palau Ralm Company for their full cooperation. We also thank the Bureau of Public Work – National Landfill, EQPB and our major partners—Surangel & Sons Company, WCTC, NECO Plaza, and Payless Market—for their immense logistical support during the safe product disposal phase. Finally, we thank the public for your patience.

For any questions or further information, please contact the Division of Environmental Health Office at 488-6073.

Thank You!

Calvin Johanes
Chief, Division of Environmental Health
BPH